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**STATE AND NON-STATE ACTORS PARTICIPATION IN
MANAGEMENT OF SUDANESE REFUGEES IN CHAD**



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UUM
Universiti Utara Malaysia

**DOCTOR OF PHILOSOPHY
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**STATE AND NON-STATE ACTORS PARTICIPATION IN
MANAGEMENT OF SUDANESE REFUGEES IN CHAD**



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**A Thesis submitted to Ghazali Shafie Graduate School of Government
in fulfilment of the requirements for the Doctor of Philosophy
Universiti Utara Malaysia**



Kolej Undang-Undang, Kerajaan dan Pengajian Antarabangsa
(College of Law, Government and International Studies)
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ABSTRACT

This study explores the problems of the refugees, the level of participation of actors in management of refugees and effects of low participation to the refugees in eastern Chad. It examines the problems of the myriads of problems such as the shortage of experts, funding, inadequate security, and lack of basic needs such as food, education, healthcare, and shelter deficiencies Sudanese refugees are facing in Chad. As noted there are numerous problems in refugees' camps in Chad, particularly in Sudan's refugee camps. This phenomenon is not only adversely affect the refugees themselves but also have an impact on host countries. Thus the involvement of the government and non-governmental organization is very important in safeguarding the welfare and harmony of these refugees. The in-depth interview with 20 informants' residents in Chad, Sudanese refugees in eastern Chad was used and interviews were conducted with 10 refugees' stakeholders in Chad which cover 5 humanitarian non-governmental organizations staffs, 5 government officials and 10 refugees. The study explore the role of state and non-state actors in management of Sudanese refugees' crisis through qualitative design. The interview data was analyzed thematically through NVivo 10. In determining the forces which shape the course of actors 'and management of refugees' crisis in Chad, two most important elements identified are state and non-state actors. Moreover, this study identified important factors that caused low participation of stakeholders in the management of the Sudanese refugees' disaster in the country, internal factors which include, inadequate support from government (inadequate security and poor funding assistance) and internal issues (economic crisis, election and Boko Haram insurgency), external factors which comprise, frequent humanitarian crisis (inadequate funding and inadequate personnel).The study significantly contributed to the overall perspectives of how actors should be directly and indirectly influencing management of crisis in Chad. In addition, the possible solutions have been proposed. The study concludes that basic factors (economic, security and human resources) have influence in the management of Sudanese refugees' crisis in Chad. For effective management of refugees' crisis, this study will guide policymaker to improve refugees' crisis management in the country.

Keywords: Management of refugees, Humanitarian crisis, Refugees, Chad.

ABSTRAK

Kajian ini cuba meneroka penglibatan aktor kerajaan dan bukan-kerajaan serta keperihalan impak penglibatan aktor yang rendah dalam pengurusan pelarian Sudan di Chad. Khususnya adalah untuk mengkaji pelbagai permasalahan yang dihadapi oleh pelarian Sudan di Chad seperti kekurangan kepakaran teknikal, peruntukan kewangan, isu keselamatan, kekurangan bahan keperluan asas (makanan, pembelajaran, kesihatan) serta ketidakcukupan khemah tempat tinggal. Seperti dinyatakan terdapat pelbagai permasalahan wujud di kem-kem pelarian pelarian di Chad khususnya di kem-pelarian Sudan. Fenomena ini bukan sahaja memberi kesan buruk kepada pelarian itu sendiri tetapi juga membawa kesan kepada negara penerima. Lantas penglibatan kerajaan dan bukan kerajaan amatlah penting dalam menjaga kebajikan dan keharmonian pelarian-pelarian ini. Kajian ini menemu-bual secara mendalam terhadap 20 informan terdiri dari 5 wakil dari kumpulan bukan kerajaan (NGO), 5 pegawai kerajaan, dan 10 pelarian Sudan di timur Chad. Kajian ini meneroka peranan aktor kerajaan dan bukan-kerajaan dalam menangani pengurusan pelarian melalui metod kualitatif. Data dari temu-bual dianalisis melalui penggunaan NVivo 10. Bagi menentukan faktor yang mendorong kepada pengurusan pelarian Sudan di Chad adalah aktor kerajaan dan bukan-kerajaan. Seterusnya, kajian ini mengenal pasti faktor-faktor penting yang menyebabkan rendahnya penglibatan pihak berkuasa dalam pengurusan pelarian Sudan, seperti faktor dalaman termasuk ketidakcukupan sokongan dari kerajaan (kekurangan bantuan keselamatan dan peruntukan kewangan) dan isu-isu dalaman (krisis ekonomi, pilihan raya dan masalah ancaman Boko Haram), faktor luaran terdiri dari krisis kemanusiaan (kekurangan tabungan dan personel). Kajian ini signifikannya, dari keseluruhan perspektif menyumbang tentang bagaimana aktor-aktor seharusnya secara langsung atau tidak langsung mempengaruhi pengurusan pelarian di Chad. Walaubagaimanapun langkah-langkah penyelesaian telah dicadangkan. Kajian ini merumuskan bahawa faktor asas (ekonomi, keselamatan, dan sumber manusia) telah mempengaruhi pengurusan pelarian di Chad. Kajian ini juga menyarankan kepada pembuat-pembuat dasar tentang bagaimana memperbaiki urusan krisis pelarian di Chad.

Kata Kunci: Pengurusan pelarian, Krisis kemanusiaan, Pelarian, Chad.

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DEDICATION

I dedicate this work to the loving memory of my late father Araby Nour who always wanted me to have sound education. May you continue to rest in peace. To my lovely wife Achta, I appreciate your love, support, company and holding fort when this work took most of my time and energy. Thank you so much for the countless sacrifices to empower me to achieve this dream. Also, this thesis is dedicated to the entire “Nour family” and to all women, children and anyone who has been displaced from his/her homeland and takes shelter in other places thereby facing hardship of livelihood due to religious, political misconceptions and lack of political will by the governments or natural disaster. Finally, this work is dedicated to Allah who gave me life and strength to undertake this study.



DECLARATION

I declare that this dissertation is my original work except for the citations and quotations which have been fully acknowledged. I also declare that it has not been previously and concurrently submitted for other degree at the Universiti Utara Malaysia or any other institution.



TABLE OF CONTENTS

CERTIFICATION OF THESIS	i
PERMISSION TO USE	i
ABSTRACT	ii
ABSTRAK	iii
ACKNOWLEDGEMENTS.....	iv
DEDICATION.....	vi
DECLARATION.....	vii
TABLE OF CONTENTS.....	viii
LIST OF TABLES	xiv
LIST OF FIGURES	xv
LIST OF APPENDICES	xvi
LIST OF ABBREVIATIONS	xvii
CHAPTER ONE: INTRODUCTION	21
1.1 Introduction	21
1.2 Statement of the Problem	28
1.3 Research Questions	31
1.4 Objectives of the Study	32
1.5 Significance of the Study	32
1.6 Scope of the Study.....	34
1.7 Theoretical Framework	35
1.7.1 Governance Network Theory	36
1.7.2 Relevance of the Theory to the Study	38
1.7.3 System Theory.....	39
1.7.4 Relevance of the Theory to the Study	40
1.8 Conceptual Framework	40
1.9 Operational Definition.....	42
1.9.1 Governance.....	42
1.9.2 Management	42
1.9.3 Refugees	42
1.9.4 Refugees' crisis	42
1.10 Thesis Structure	42

CHAPTER TWO: LITERATURE REVIEW	44
2.1 Introduction	44
2.2 Displacement in Sub-Saharan Africa	44
2.3 Issues of Refugees in Africa.....	52
2.4 Disinterestedness of Donor	56
2.4.1 External Effects	58
2.4.2 Technical and Programmatic Effects	60
2.4.3 Loss of policy Autonomy	61
2.4.4 Undermining Accountability of Government	61
2.5 Mismanagement of Aid	63
2.6 Management of Refugees Crisis in Developed Countries.....	65
2.7 Management of Refugees Crisis in Developing Countries	67
2.7.1 Management of Refugees Crisis in Africa	68
2.7.2 Management of Refugees' Crisis in Asia.....	76
2.8 The Effects of Refugees to the Host Country.....	80
2.8.1 Negative Effects	82
2.8.2 Positive Effects.....	91
2.9 Gap in Literature	92
2.10 Chapter Summary.....	94
 CHAPTER THREE: RESEARCH METHODOLOGY	 95
3.1 Introduction	95
3.2 Research Design	95
3.2.1 Qualitative Design.....	97
3.2.2 Case Study Strategy	98
3.3 Data Collection.....	99
3.3.1 Selection Technique	100
3.3.1.1 Purposive Selection.....	100
3.3.1.2 Critical Case Selection.....	101
3.3.2 Interview Guide.....	101
3.4 Specific Informants	102
3.5 Informants Profile.....	103
3.6 Instrument.....	105
3.6.1 Secondary Data	106

3.6.2 Interview	107
3.7 Interview Protocols.....	108
3.8 Validity of Data	111
3.9 Method of Data Analysis.....	111
3.10 Chapter Summary	114

CHAPTER FOUR: BACKGROUND OF POLITICS AND SOCIO-ECONOMIC AND MANAGEMENT OF REFUGEES CRISIS IN CHAD

.115

4.1 Introduction	115
4.2 Politics and Socio-economic Situation in Chad	115
4.3 Chad National Plan for Refugees Crises Management	118
4.3.1 Objective of UNHCR and CNARR	119
4.3.2 Responsibilities and Commitments of CNARR.....	120
4.3.3 Responsibilities and Commitments of UNHCR.....	121
4.3.4 Duties and Responsibilities of CNARR	121
4.3.5 Coordination and Partnerships	127
4.3.6 Challenges	127
4.4 Role of Humanitarian Organizations.....	128
4.5 Role of Host State.....	130
4.6 Role of Civil Society/ Non- Governmental Organizations	138
4.7. Role of UNHCR	147
4.8 Role of Community	154
4.9 Role of Volunteers.....	159
4.10 Chapter Summary.....	161

CHAPTER FIVE: PROBLEMS OF SUDANESE REFUGEES AND LEVEL OF PARTICIPATION OF ACTORS IN MANAGEMENT OF SUDANESE REFUGEES IN CHAD.....162

5.1 Introduction	162
5.2 Problems of Sudanese Refugees in Chad	163
5.2.1 Basic Necessities	165
5.2.1.1 Food	166
5.2.1.2 Health.....	171
5.2.1.3 Shelter	174

5.2.1.4 Security	176
5.2.1.5 Education	178
5.2.2 Inefficiency.....	182
5.2.2.1 Poor Staffing.....	182
5.2.2.2 Poor Coordination.....	184
5.2.3 Discussion	186
5.2.3.1 The Problems of the Sudanese Refugees in Chad	187
5.2.3.2 Basic Necessities.....	187
5.2.3.3 Inefficiency	191
5.3 Low Participation of Actors	192
5.3.1 Inadequate Support from the Government	193
5.3.1.1 Inadequate Financial Assistance	195
5.3.1.2 Inadequate Security.....	197
5.3.2 Internal Issues.....	200
5.3.2.1 Economic Crisis	201
5.3.2.2 Boko Haram.....	202
5.3.2.3 Election	204
5.3.3 Discussion	205
5.3.3.1 Low Participation of State and Non-State Actors.....	205
5.3.3.2 Inadequate Support from Government	206
5.3.3.3 Internal Issues	208
5.4 Chapter Summary.....	209

CHAPTER SIX: EFFECTS OF LOW PARTICIPATION OF ACTORS AND SOLUTIONS TO THE SUDANESE REFUGEES PROBLEMS IN CHAD.....210

6.1 Introduction	210
6.2 Effect of Low Participation of Actors	210
6.2.1 Less Number of International NGOs in Chad.....	211
6.2.1.1 Reduction in the Number of NGOs	213
6.2.1.2 Less Services by the NGOs	214
6.2.2 Poor Rehabilitation.....	217
6.2.2.1 Food Crisis	218
6.2.2.2 School Drop Out	222

6.2.2.3 Sexual Violence	223
6.2.2.4 Disease Outbreak	223
6.2.3 Discussion	225
6.2.3.1 Effect of Low Participation of Actors.....	226
6.2.3.2 Less Number of International NGOs in Chad	226
6.2.3.3 Poor Rehabilitation	227
6.3 Solutions to the Sudanese Refugees' Problems in Chad	229
6.3.1 Provision of Essential Services	231
6.3.1.1 Provision of Security	232
6.3.1.2 Provision of Food.....	233
6.3.1.3 Provision of Quality of Education	234
6.3.1.4 Provision of Health Services.....	235
6.3.1.5 Provision of Shelter	236
6.3.2 Relative Peace in Darfur.....	236
6.3.2.1 Stability	238
6.3.2.2 Return Refugees.....	239
6.3.3 Improve Policy	241
6.3.3.1 Adequate Funding	243
6.3.3.2 Vocational Training	244
6.3.3.3 Integration	245
6.3.3.4 Resettlement.....	246
6.3.4 Discussion	247
6.3.4.1 Solutions to the Sudanese Refugees' Problems in Chad	247
6.3.4.2 Provision of Essential Services.....	248
6.3.4.3 Relative Peace in Darfur	249
6.3.4.4 Improve Policy.....	250
6.4 Chapter Summary	252
CHAPTER SEVEN: CONCLUSION	253
7.1 Introduction	253
7.2 Problems of Sudanese Refugees in Chad	253
7.3 Low Participation of State and Non-State Actors	254

7.4 Effect of Low Participation of Actors and Solutions to the Sudanese Refugees' Problems in Chad	254
7.5 Research Contributions	255
7.5.1 Theoretical Contributions.....	255
7.5.2 Methodological Contributions.....	257
7.5.3 Practical Contributions	257
7.6 Recommendations	258
7.7 Limitations of the Study	260
7.8 Recommendations for Further Research	260
7.9 Conclusion.....	261
REFERENCES.....	264
APPENDICES	290



LIST OF TABLES

Table 1.1 Number of Sudanese Refugees by Camps in eastern Chad.....	5
Table 2.1 Number of Refugees' in Chad.....	33
Table 2.2 Budgetary Allocation for Chad Humanitarian Crisis Response Between 2014 to 2016.....	36
Table 3.1 Summation of Research Design.....	79
Table 3.2 The Informants Positions and Dates of Interviews.....	87
Table 3.3 Informants Interviewed.....	91
Table 3.4 Summary of Themes, Sub-themes and Sub-sub themes.....	97
Table 4.1 Numbers of Refugees Population in Africa and World.....	113
Table 4.2 The Origin of Humanitarian Convention.....	114
Table 4.3 Top 10 Countries Hosting Refugees in the end of 2014.....	118
Table 4.4 Top 10 Countries Hosted Refugees per Inhabitants in 2014.....	120
Table 6.1 The Number of NGOs and their Activities in Eastern Chad in 2017.....	199



LIST OF FIGURES

<i>Figure 1.1</i> Map of Chad shows countries border.....	4
<i>Figure 1.2</i> Administrative Map of Chad.....	15
<i>Figure 1.3</i> Conceptual Framework.....	21
<i>Figure 2.1</i> UNHCR budgetary requirement for Chad humanitarian response in 2017.....	37
<i>Figure 2.2</i> Top10 Humanitarian Donors to Chad in 2016.....	44
<i>Figure 2.3</i> UN Requirements and Response Plan Trends to Chad Humanitarian Crisis Between 2012 and 2016.....	45
<i>Figure 4.1</i> The top Refugee Hosting Countries in Africa in 2013.....	123
<i>Figure 4.2</i> The Comparison of International and National NGOs Partners in Africa.....	128
<i>Figure 5.1</i> Main themes and Sub-themes of State and Non-State Actors Participation in Management of Sudanese Refugees in Chad.....	148
<i>Figure 5.2</i> Model for Problems of Sudanese Refugees in Chad with its Sub- Themes.....	150
<i>Figure 5.3</i> Model for Basic Necessities.....	151
<i>Figure 5.4</i> Model for Inefficiency.....	168
<i>Figure 5.5</i> Model for Low Participation of Actors with its Sub-themes.....	179
<i>Figure 5.6</i> Model for Inadequate Support from the Government.....	181
<i>Figure 5.7</i> Location of Refugees' Camps in Eastern Chad.....	185
<i>Figure 5.8</i> Model for Internal Issues.....	188
<i>Figure 6.1</i> Model for Effect of Low Participation with its Sub-themes.....	198
<i>Figure 6.2</i> Model for Less Number of International NGOs in Chad.....	200
<i>Figure 6.3</i> Model for Poor Rehabilitation.....	205
<i>Figure 6.4</i> Model for Solution to the Refugees' Problems in Chad with its Sub themes.....	219
<i>Figure 6.5</i> Model for Provision of Essential Services.....	220
<i>Figure 6.6</i> Model for Relative Peace in Darfur.....	226
<i>Figure 6.7</i> Model for Improve Policy.....	231

LIST OF APPENDICES

Appendix A: Interview Guide.....	278
Appendix B: Letter for Data Collection.....	280
Appendix C: Interview Protocol.....	281
Appendix D: Permission for Participation.....	282
Appendix E: Oure Cassoni Camp.....	283
Appendix F: Primary School at Oure Cassoni Camp.....	284
Appendix G: Primary School at Iridimi Camp.....	285
Appendix H: Health Centre at Iridimi Camp.....	286
Appendix I: Food Distribution Centre at Iridimi Camp.....	287
Appendix J: Health Centre at Oure-Cassoni Camp.....	288
Appendix K: CNARR Office at Am Nabak Camp.....	289
Appendix L: Am Nabak Camp.....	290
Appendix M: Water Distribution Point at Am Nabak Camp.....	291
Appendix N: ADES Sub- office at Iriba.....	292
Appendix O: Touloum Camp.....	293
Appendix P: UNHCR Sub office at Iriba.....	294
Appendix Q: Water Distribution Point at Oure Cassoni Camp.....	295
Appendix R: WFP Stores at Iridimi Camp.....	296
Appendix S: Map of Africa Shows Location of Chad.....	297
Appendix T: NVIVO Models.....	298

LIST OF ABBREVIATIONS

AAH	Action Against Hunger
ACBAR	Agency Coordination Bureau for Afghan Relief
ADES	Association for Economic and Social Development
ARRA	Administration for Refugees and Returnees Affairs
APLFT	Association for the Promotion of Fundamental Freedoms in Chad
AIRD	African Initiatives for Relief and Development
BBC	British Broadcasting Corporation
BCAR	British Council for Aid to Refugees
ANCB	Afghan NGO Coordination Body
BNI	Bureau of National Investigation
BPRM	Bureau of Population, Refugees and Migration
CAR	Central Africa Republic
CARE	CARE International
CCF	French Culture Center
CCTE	Conditional Cash Transfer for Education
CENI	National Independent Electoral Commission
CERF	Central Emergency Response Fund
CNARR	National Commission for Reception, Reintegration Refugees, and Returnees
CNNTA	National Center for Nutrition and Food Technology
COR	Commissioner for Refugees
CORD	Christian Outreach Relief and Development
CRC	Chadian Red Cross
DDPD	Doha Document for Peace in Darfur
DFID	Department for International Development
DPA	Darfur Peace Agreement
DRC	Democratic Republic of Congo
EESC	European Economic and Social Committee
ECOWAS	Economic Community of West African States
ESSN	Emergency Social Safety Net
ERT	Foundation for the Refugee Education Trust

EU	European Union
EUFOR	European Union Force
EURP	European Union Resettlement Programme
GAM	Global Acute Malnutrition
GDP	Gross Domestic Product
GOB	Government of Bangladesh
GOC	Government of Chad
GPE	Global Partnership for Education
GRB	Ghana Refugee Board
GTZ	German Organisation for Technical Cooperation
HIAS	Hebrew Immigrant Aid Society
HIP	Humanitarian Implementation Plan
HIV	Human Immunodeficiency Virus
ICC	Islamic Coordination Committee
ICR	International Committee on Refugees
ICRC	International Committee of the Red Cross
IDMC	Internal Displacement Monitoring Center
IDPs	Internally Displace Persons
IFHR	International Federation for Human Rights
IFRC	International Federation of the Red Cross
IGO	International Governmental Organization
ILO	International Labour Organization
IMC	International Medical Corps
INGOs	International Non- Governmental Organizations
IOM	International Organization for Immigration
IRC	International Rescue Committee
LDG	Local Donor Group
MA	Mother's Associations
MENA	Middle East and North Africa
MINURCAT	UN Mission to Chad and Central Africa Republic
MoE	Ministry of Education
MSF	Doctors Without Borders or Medicines Sans Frontiers
MSH	Management Services for Health

NADMO	National Disaster Management Organization
NCS	National Catholic Secretariat
NFI	Non-Food Items
NGOs	Non- Governmental Organizations
NNGOs	National Non- Governmental Organizations
NMP	National Mobilization Programme
NTFRR	National Task Force on the Repatriation of Refugees
NRC	Norwegian Refugee Council
OAU	Organization of Africa Union
OCHA	Office for the Coordination of Humanitarian Affairs
ODI	Overseas Development Institute
OPS	UN Office of Project Services
PTAs	Partners Teacher Associations
RC	Republic of Congo
RCS	Red Crescent Societies
RDPPs	Regional Development and Protection Programmes
RET	Refugee Education Trust
RRP	Regional Refugees Plan
RRRP	Regional Refugee and Resilience Plan
RPPs	Regional Protection Programmes
RSC	Resettlement Support Centre for Africa
RUF	Revolutionary United Front
SSA	Sub-Saharan Africa
SAFE	Safe Access to Fuel and Energy
SECADEV	Catholic Relief and Development
SPLA	Sudan People Liberation Army
SSG	South Sudanese Government
SWABAC	Southwestern Afghanistan and Baluchistan Agency Coordination
U S A	United States of America
USAID	(United State Agency for International Development
UN	United Nations
UNAMID	African Union and United Nations Mission in Darfur

UNDP	United Nations Development Programme
UNESCO	United Nations Educational, Scientific and Cultural Organization
UNFAO	United Nations Food and Agriculture Organization
UNFPA	United Nations Population Fund
UNHCR	United Nations High Commission for Refugees
UNICEF	United Nations Children's Fund
UNOPS	United Nations Office for Project Services
UNOCA	United Nations Office for Coordination of Humanitarian and Economic Assistance Programmes to Afghanistan
WASH	Water, Sanitation and Hygiene
WCDO	Women and Children Development Organization
WFP	World Food Program
WHO	World health Organization



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CHAPTER ONE

INTRODUCTION

1.1 Introduction

Sub-Saharan Africa is a very dynamic region where huge human displacement takes place and becomes a challenge for humanitarian agencies and host states to manage the situation (United Nations High Commissioner for Refugees, 2014). Large numbers of refugees in the world exist in informal camps, particularly, in Africa and Asia, and they are unable to return to their home countries due to persecution (UNHCR, 2011). Thus, around two million refugees try to enter wealthy countries especially, in North America, Australia and Europe, and every year fighting, and armed conflicts led people to flee their homes (Huot, 2014). For instance, this takes place in Central Africa Republic (CAR), Nigeria, Syria, Sudan, Afghanistan, Rwanda, Burma, and Ukraine as well. In the last two years, the world witnessed the greatest numbers of internally and externally displaced people. About 16.7 million refugees fled from persecution in their countries (UNHCR, 2013). Therefore, the current situation around the world has affected millions of people who abandoned their homes seeking for means of livelihood in other parts of the globe, for example, in 2013 approximately half of the world's refugees remain in camps nearby their home countries, especially in global south and those people who move to seek asylum nearby global north (Rechitsky, 2014). Similarly, in Myanmar, over 1.6 million refugees have fled to neighboring states in addition to that, the war in Syria and Yemen has forced thousands of refugees to flee to Europe; many of them are facing hardship due to lack of cooperation by the host countries. The world is witnessing new refugee crises such as Iraqi refugees in

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APPENDICES

Appendix A Interview Guide

Problems Faced

Main question	Follow up questions	Clarifying questions
<ul style="list-style-type: none"> What are the problems of Sudanese refugees in Chad? 	<ul style="list-style-type: none"> Do they have access to health facility? Do they have access to education? Do you feel secure in the camps? Do they have adequate shelter? Do there is adequate staffing of actors? Do there is planning and coordination by the actors? 	<ul style="list-style-type: none"> Can you explain more on that? Can you give me an example? Can you give me any figure?

Participation

Main question	Follow up questions	Clarifying questions
<ul style="list-style-type: none"> Why is there low participation of state and non-state actors in management of Sudanese refugees' in Chad? 	<ul style="list-style-type: none"> What does the state and non-state actors provide for management to refugees? How much they contribute? What is the extent of state participation in management of refugees? Does the NGOs participate in the management of refugees? Does the government support the NGOs? 	<ul style="list-style-type: none"> How is this achieved? Can you explain more on that? Do you have any figure on that?

Factors Effect

Main question	Follow up questions	Clarifying questions
<ul style="list-style-type: none"> How does low participation of state and non-state actors affect the Sudanese refugees' in Chad? 	<ul style="list-style-type: none"> What is your specific involvement with management of refugees' crisis? How long have you been involved? What activities did you do with refugees' management? Does government influences what the NGOs can do? Do you receive foreign assistance? 	<ul style="list-style-type: none"> How much do you contribute? How is this accomplished? Can you explain more on that? Do you have any figure on that?

Solutions

Main question	Follow up questions	Clarifying questions
<ul style="list-style-type: none"> What are the solutions to the Sudanese refugees' problems in Chad? 	<ul style="list-style-type: none"> Are there any solution programmes to the refugees' problems? Can you tell me a bit about those programmes? Do you have concrete plan to go for that? What does programmes? Do you plan to increase budgetary allocations? Is there any other thing you would like to add on what we have discussed so far? 	<ul style="list-style-type: none"> Do you have any evidences? Can you explain more on that? Can you give me an example?

Thank you very much for your time.

Appendix B

Letter for Data Collection



GHAZALI SHAFIE GRADUATE SCHOOL OF GOVERNMENT
COLLEGE OF LAW, GOVERNMENT AND INTERNATIONAL STUDIES
UNIVERSITI UTARA MALAYSIA
06010 UUM SINTOK
KEDAH DARULAMAN
MALAYSIA



Tel: 604-928 7751/7752
Faks (Fax): 604-928 7799
Laman Web (Web): www.gsgsg.uum.edu.my

"KEDAH AMAN MAKMUR • BERSAMA MEMACU TRANSFORMASI"

Reference No. : UUM/COLGIS/GSGSG/99137
Date : May 11 , 2016

TO WHOM IT MAY CONCERN

Sir/Madam

DATA COLLECTION FOR PH.D THESIS

This is to certify that Hissein Araby Nour (Matric Number : 99137) is a full time Doctoral student at Universiti Utara Malaysia, Sintok, Kedah.

He needs to collect data for his research in order to fulfill the requirements of his programme.

We duly hope that your organization will be able to assist him in getting the necessary information for his research.

Thank you.

"KNOWLEDGE, VIRTUE, SERVICE"

Yours faithfully,

(JAMILAH BINTI SAMSUDIN)

Principal Assistant Registrar

On behalf of Dean

Ghazali Shafie Graduate School of Government

Tel : 04-9287752 Fax: 04-9287799

Email : sjamilah@uum.edu.my

Universiti Pengurusan Terkemuka
The Eminent Management University



Appendix C

Interview Protocol



**PUSAT PENGAJIAN KERAJAAN
SCHOOL OF GOVERNMENT**

UUM Kolej Undang-undang, Kerajaan dan Pengajian Antarabangsa
UUM College of Law, Government and International Studies
Universiti Utara Malaysia
06010 UUM SINTOK
KEDAH DARUL AMAN
MALAYSIA



Tel: 604-928 7901/7906
Faks (Fax): 604-928 7914
Laman Web (Web): www.sog.uum.edu.my

TO WHOM IT MAY CONCERN

Dear Sir/Madam,

The porter is conducting a research on "Governance and Management of Refugees Crisis in Chad".

I am glad to inform you that you have been chosen as one of the few respondents that will participate in this study and your response and views are highly important in achieving the objectives of this study.

This interview is part of Doctor of Philosophy programme beign undertaken by the interviewer **Hissein Araby Nour**.

The interview will take about one hour and he would like to record the session because he don't want to miss any of your comments even though he will be taking some notes during the session but he cannot possibly write fast enough to get it all down.

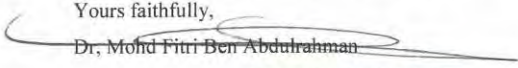
All responses will be kept confidential and used only for the purpose of this study. We will ensure that any information included in the report does not identify you as the respondent. Additionally, you don't have to talk about anything you don't want to and you may end the interview at any time.

Are there any questions about what I have just explained?

Are you willing to participate in this interview?

Thank you for your valuable time and cooperation.

Yours faithfully,


Dr. Mohd Fitri Ben Abdulrahman

DR. MOHD FITRI ABDUL RAHMAN

Research supervisor

Pensyarah Kanan
Pusat Pengajian Kerajaan
Kolej Undang-undang, Kerajaan dan Pengajian Antarabangsa
Universiti Utara Malaysia

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University Utara Malaysia



Universiti Pengurusan Terkemuka
The Eminent Management University

Appendix D
Permission for Participation



Ghazali Shafie Graduate School of Government

Permission for Participation in Research

Research Title: State and Non-State Actors Participation in Management of Sudanese Refugees' in Chad.

I would like to thank you for giving me the opportunity to meet with you today.

My name is HISSEIN ARABY NOUR and I would like to talk to you about your opinion or your viewpoint about the topic.

The interview should take about an hour or less. I will be taping the session.

Although I will be taking some notes during the session, I can't possibly write fast enough to get it all down because I don't want to miss any of your comments. Please be sure to speak up so that we don't miss your comments. This research will serve as reference material for future studies and will also be a contribution to the growing literature in management of refugees' crises.

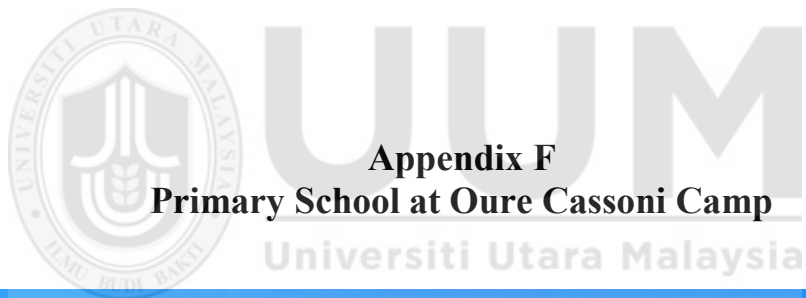
All responses will be kept confidential. This means that your responses will only be used for this study and I will ensure that any information included in the report does not identify you as the interviewee. Remember, you don't have to talk about anything you don't want to, and you may end the interview at any time.

Are there any questions about what I have just explained?

Are you willing to participate in this interview?

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Respondent's signature:	Interviewer signature:	Date

Appendix E Oure Cassoni Camp



Appendix G

Primary School at Iridimi Camp



Appendix H

Health Centre at Iridimi Camp



Appendix I

Food Distribution Centre at Iridimi Camp



UUM
Universiti Utara Malaysia

Appendix J

Health Centre at Oure-Cassoni Camp



Appendix K CNARR Office at Am Nabak Camp



Appendix L Am Nabak Camp



Appendix M
Water Distribution Point at Am Nabak Camp



Appendix N

ADES Sub- office at Iriba



UUM
Universiti Utara Malaysia

Appendix O

Touloum Camp



Appendix P
UNHCR Sub office at Iriba



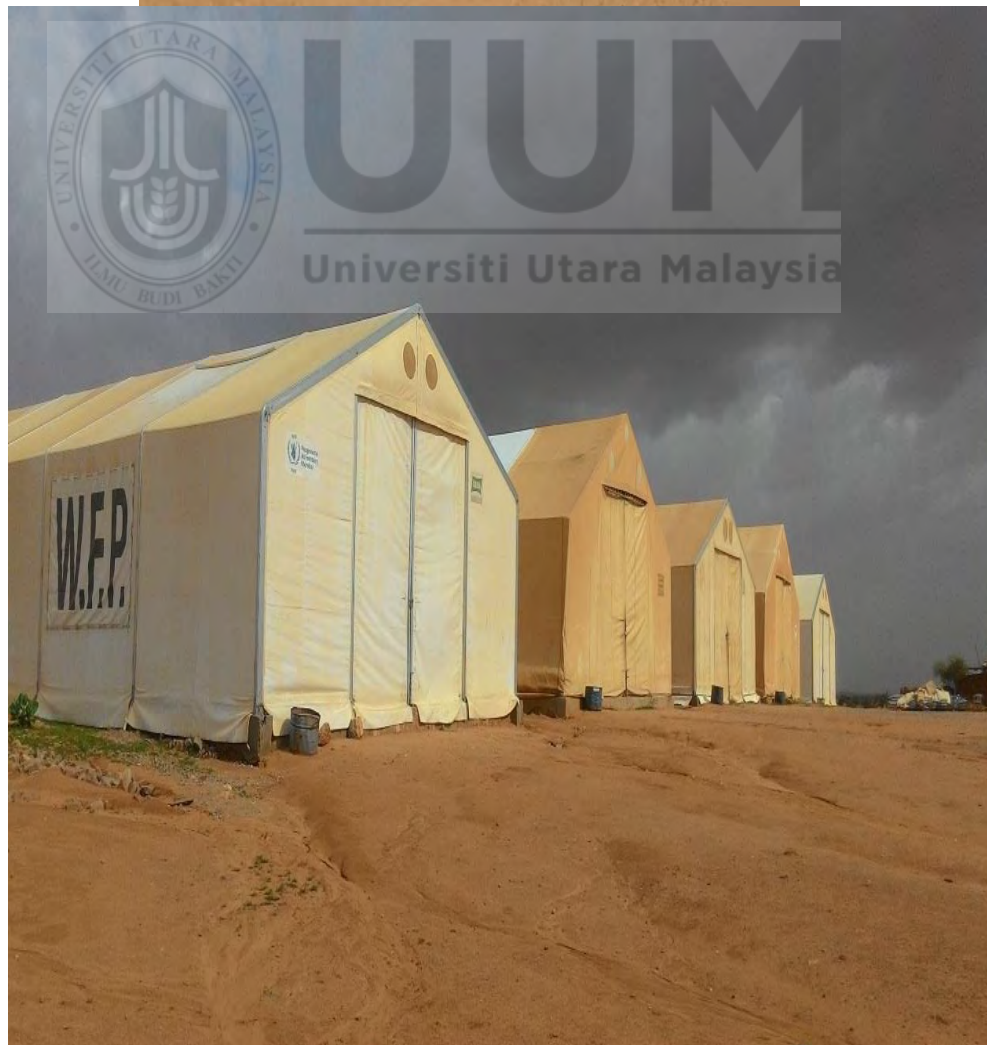
Appendix Q

Water Distribution Point at Oure Cassoni Camp



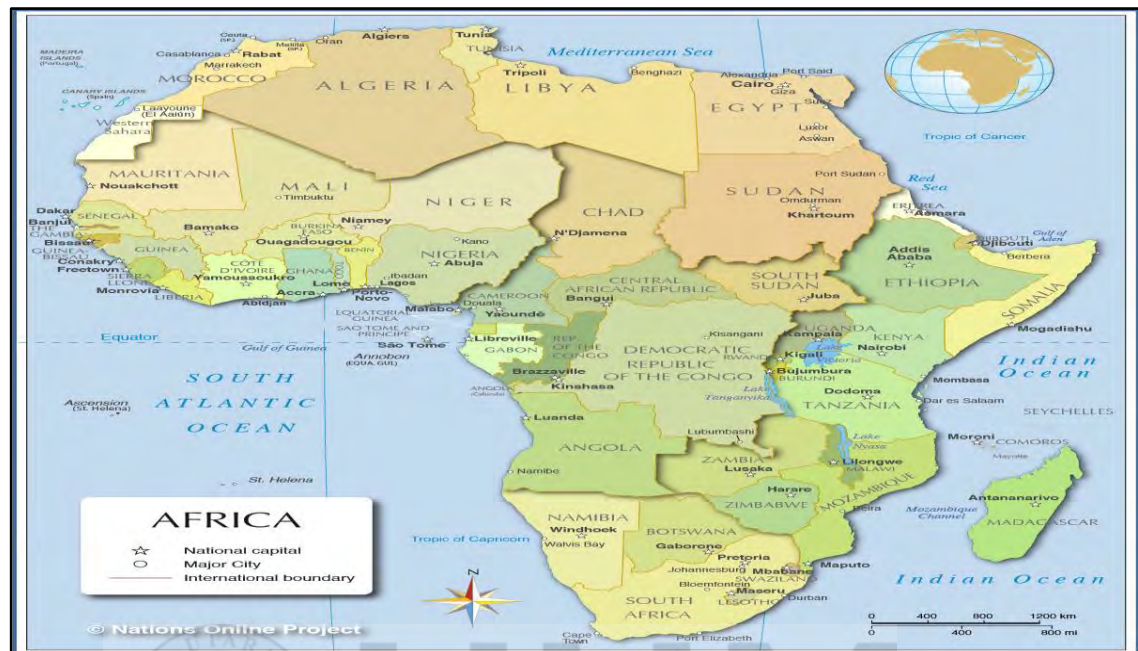
Appendix R

WFP Stores at Iridimi Camp



Appendix S

Map of Africa Shows Location of Chad



Appendix T

NVIVO Models

